

2007/08**APPROXIMATELY 14 RESPONSES RETURNED**

1. **How satisfied were you overall with the grants/advice service provided by the AONB Team?**

Please circle a number

Excellent		Satisfactory		Poor
1	2	3	4	5
11 (79%)	2 (14%)	1 (7%)		

2. **If you were 'Unsatisfied', was this because the AONB Team was unable to provide grant aid for your project?**

— Yes — No 1

3. **If you received information and guidance from the AONB Team, was it?**

Excellent		Satisfactory		Poor
1	2	3	4	5
11 (79%)	3 (21%)			

4. **Speed of response and availability of staff. Was this?**

Excellent		Satisfactory		Poor
1	2	3	4	5
6 (43%)	7(50%)	1 (7%)		

5. **If you received a grant, was the scheme easy to use?**

Simple				Difficult
1	2	3	4	5
8 (57%)	5 (36%)	1 (7%)		

(Continued overleaf)

6. How did you find out about our grants/advice scheme?

- Previous contact **14 (100%)**
- Leaflet
- Local paper/publicity
- Telephoned or wrote to Council
- Friend or other personal contact
- Other (*please specify*)

7. Was the grant rate for your project:

- More than you expected **1 (7%)**
- About what you expected **12 (86%)**
- Less than you expected **1 (7%)**

8. Would the work have been carried out without a grant?

- All of it
- Some of it **6 (43%)**
- None of it **8 (57%)**

8. Could we make any improvements to the service, or do you have any other comments to make?

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9. Name and address (OPTIONAL, but helpful if there are case-specific issues we could tackle)

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